

Redefine Access

Online at nationwide.com/login

The Investor Service Center is your website to manage and monitor your retirement account 24 hours a day, seven days a week.

First time on the site?

To access your account, your system must have a browser that supports 128-bit encryption. Not sure what your system has? Don't worry — links are available to test and update your browser.

Once your system is ready, we provide the help you need to get started. Select the “set up access” tab and we'll walk you through the process.

Additional help, including a demonstration of the site, can be found on the right-hand side of the page in the “Help and options” section.

Already set up?

Log in using your User Name and Password. If you've forgotten or misplaced your login information, select the “Forgot your user name and/or password?” option on the right-hand side of the page.

You're in control

When you're online, use the tabs along the top of the page to:

- View account — take a look at your balance and transaction history, review your future allocations, and explore the online education and tools in the learning center
- Explore funds — view fund performance, download fund fact sheets or prospectuses
- Move money — reallocate your balance, transfer money between funds, allocate your future contributions or change the deferral amount that comes out of your paycheck
- Manage profile — update your e-mail address or home address, change or reset your Password and User Name, and add additional accounts

If you need navigational assistance, call 1-888-867-5175, option 1 during business hours.

Your Guide to Accessing Your Account Information



Nationwide®
On Your Side

INQUIRE over the phone at 1-800-772-2182

INQUIRE, a toll-free voice response system, allows you to monitor and manage your account 24 hours a day, seven days a week.

INQUIRE when you want to:

- Check your total account
- Check a specific investment option balance
- Hear your current contribution allocation
- Hear transaction history
- Exchange all or part of your current account balance from one investment option to another
- Restructure your account to a future investment allocation or apply a new investment allocation
- Redirect how your future contributions are to be allocated among available investment options

Note: Transaction history may or may not be available depending on account type.

Follow these easy steps to access your account:

1. Dial 1-800-772-2182
2. Press 1 for English
3. Enter your Social Security number; then select the plan you want to access if you have more than one plan
4. Enter your Personal Identification Number (PIN); if this is the first time you're calling, use "1234" and you'll be prompted to enter a confidential PIN for future use
5. Make your selection

Didn't hear what you wanted to hear? During business hours you can speak with a customer service representative by pressing "*0."

For more information about the funds available, including all charges and expenses, please consult a prospectus. Fund prospectuses and additional information relating to your retirement plan can be obtained by contacting your pension representative. Before investing, carefully consider the fund's investment objectives, risks, charges and expenses. The fund prospectus contains this and other important information. Read the prospectus carefully before investing.

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PNM-0168AO.2 (04/07)

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• May lose value



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